



Supplemental Benefit Highlights

Eligibility: Current Plan Members

Included Plans: All of our Medicare plans offer this Over-the-Counter benefit through the MyChoice Card/Healthy You debit Card except for: OH (H5995-002, 003)

Vendor(s): MyChoice /Healthy You debit card (optional) NationsOTC for majority of our plans: Medline: AZ(H8845-001), MA (H2224-001, 003), NY (H5992-007), VA (H7599-001)

Participating Facilities: Retail Locations include many national retail brands. See entire list for exact locations on Product Landing Page.



Our Medicare members can use this benefit to get the Over-the-Counter (OTC) items they need! With the over-the-counter (OTC) items benefit, members get a set amount of money each quarter to purchase everyday health and wellness items. Coverage includes non-prescription OTC health and wellness items like vitamins, sunscreen, pain relievers, cough and cold medicine, and bandages and can help members stay healthy and save money.

How does it work?

- Can begin as early as the first date of their effective enrollment (e.g. 1/1/2024)

Step 1:

- Member's receive a MyChoice/Healthy You debit card after they are enrolled
- Card will arrive loaded with the quarterly allowance based on member's plan

Step 2:

- Member's choose which method they would like to purchase, either through using their debit card at a retail location or ordering from the plans' OTC vendor online, by phone, or by mail (there are no shipping charges for orders placed through the vendor)

THOUSANDS OF ELIGIBLE PRODUCTS

Convenience

- RETAIL LOCATIONS
- ONLINE ORDERS
- PHONE ORDERS
- MAIL-IN ORDERS

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Ways to Purchase

- Through participating retail locations.
- Through NationsOTC OR InComm/Medline*
 - Online
 - Phone
 - Mail: fill out and return the order form in the catalog

Physical Catalogs for Nations are mailed automatically to every new member and for InComm/Medline plans, catalogs can be mailed at the member's request via Member Services

*Depending on the plan's vendor



- MyChoice/Healthy You Card is mailed within 7-10 business days once member is enrolled and loaded with the OTC allowance amount for their plan
- Members will not have a separate card for NationsOTC or InComm/Medline, they will use their MyChoice/Healthy You Card to order through these vendors

Additional Benefit Features



- Members pay \$0 when they order plan-approved OTC items from the OTC Product Catalog by phone, by mail, or online (website) and there's no shipping charges.



- Members have a fixed OTC benefit amount to spend every quarter on any OTC items



- If the member doesn't use all their quarterly OTC benefit amount, the remaining balance will not rollover to the next benefit period.



- This is a supplemental "medical" benefit and **NOT** a "pharmacy" benefit.



- Members can find their quarterly OTC benefit amount in the plan's EOC, by calling Member Services, or by registering on the OTC website at NationsOTC.com/Molina or at athome.medline.com/card for Medline or using member portals / apps listed under Member Resources



- The quarterly OTC benefit period is based on a calendar year quarters (January to March, April to June, July to September, and October to December). The quarter does not begin when the member joins the plan.



- For some markets, the OTC and Transportation amounts for MyChoice / Healthy You Card is combined into one shared allowance. Please see member market plan materials for more specifics.

Member Resources



- Molina Member Services for their state/plan
- Nations OTC (for order placement)
 - NationsOTC.com/Molina
 - By Phone - 877-208-9243 (TTY 711), 24 hours a day, seven days a week, 365 days a year.
- InComm (for order placement)
 - athome.medline.com/card
 - Call 833-569-2330 (TTY:711) M-F 7a.m.-6 p.m. CT
 - By Mail - fill out and return the order form in the catalog
- WEX Member Portal / App | flex.molinahealthcare.com/ | WEX Mobile App (Molina Benefit Card)
- InComm Member Portal/App | www.mybenefitscenter.com/ | Benefit Center App